

ISMA University of Applied Sciences
QUALITY ASSURANCE POLICY

Riga

In compliance with the Law on Higher Education Institutions
Section 15, p. 1
and
Satversme of ISMA University of Applied Sciences, p.12.4

1. ISMA University of Applied Sciences (hereinafter – ISMA) Quality Assurance Policy is developed based on ISMA University of Applied Sciences Development Strategy for 2018-2023 and organisational values it defines, on the implementation of ISMA vision and mission, monitoring of the progress of strategic aims achievement, leading to sustainable development of ISMA.
2. ISMA quality assurance policy is oriented towards modern quality improvement and excellence based study and research work, not only in the Latvian higher education area, but also expanding its scope abroad.
3. Quality Assurance Policy is the component part of ISMA quality management system, which ensures coordinated planning and implementation of the activities of the HEI.
4. ISMA Quality Assurance Policy is based on the following main principles:
 - 4.1. excellency and setting ambitious but realistic strategic goals;
 - 4.2. unity in achieving ISMA strategic objectives;
 - 4.3. relevance and justice;
 - 4.4. evidence-based approach to decision-making;
 - 4.5. stakeholder involvement in the improvement of education and research services and processes provided by ISMA;
 - 4.6. adherence to principles of social responsibility;
 - 4.7. positive cooperation approach;
 - 4.8. operational transparency and reliability.
5. ISMA's Quality Assurance Policy aims to create a supportive and development promoting institutional environment for people who associate their creative and professional growth with ISMA.

6. ISMA develops and implements study programmes and research activities in active cooperation with stakeholders, paying particular attention to their wishes and needs. ISMA stakeholders include:
 - 6.1. ISMA students, graduates, prospective students;
 - 6.2. ISMA staff;
 - 6.3. other educational institutions (secondary education, vocational education, higher education institutions) both in Latvia and abroad;
 - 6.4. research institutions both in Latvia and abroad;
 - 6.5. employers;
 - 6.6. industry experts and organisations;
 - 6.7. the state.
7. To implement the Quality Assurance Policy ISMA develops its human resources and intellectual capacity, and is constantly working on the improvement of its management system, study process and research work.
8. ISMA activity:
 - 8.1. complies with the regulatory legal enactments the Republic of Latvia on higher education and research work and with development planning documents;
 - 8.2. ensures compliance with Latvian Qualification Framework (LQF);
 - 8.3. considers international requirements and guidelines, including:
 - 8.3.1. guidelines for the Bologna Process;
 - 8.3.2. European Qualifications Framework;
 - 8.3.3. Standards and Guidelines for Quality Assurance in the European Higher Education Area, ESG, Brussels, 2015;
 - 8.3.4. Lisbon Recognition Convention, the Convention on the Recognition of Qualifications concerning Higher Education in the European Region, Lisbon, 1997;
 - 8.3.5. Paris Communiqué, Ministerial Conference, Paris, 2018;
 - 8.3.6. Yerevan Communiqué, Ministerial Conference, Paris, 2015;
 - 8.3.7. European Commission initiative - Towards a European Education Area by 2025, European Commission, 2017;
 - 8.3.8. Council Recommendation of 20 December 2012 on the validation of non-formal and informal learning, European Commission, 2017;
 - 8.3.9. Communication of the European Commission on a Renewed EU Agenda for Higher Education, European Commission, 2017;
 - 8.3.10. Communication from the Commission on Building a stronger Europe: the role of youth, education and culture policies, European Commission, 2018), and other.