



MSC (Mediterranean Shipping Company) is a world leader in global container shipping and a market leader in Latvia. MSC is a privately-owned shipping line, founded in 1970. The company has grown rapidly from a small conventional ship operator to become the 2nd largest global carrier in respect of container slot capacity and of the number of container vessels operated. **MSC Shared Service Center Riga** provides remote business support to MSC worldwide.

PAID INTERNSHIP IN IT SERVICE DESK

During Internship you will provide support to MSC agencies:

- 1st level support for all systems in area of responsibility (mainly for IT Infrastructure)
- Logging, categorizing and prioritizing requests. Incident and request lifecycle management
- First line investigation, diagnosis and resolution and/or escalation to 2nd level support
- End-user documentation development

You will be a great part of our team if you are:

- IT background or education
- Experience with IT Helpdesk or Support services
- Have analytical thinking and be passionate about documentation, details and accuracy
- Be fluent in English (required for business correspondence)

BEING PART OF MSC MEANS

- International experience in a global company
- Competent and friendly colleagues in a multicultural environment
- Internal Activity Club, teambuilding events, and other social activities
- Modern office environment
- Training and development

Please apply to: scr-careers@msc.com



**CONTAINER LINE
OF THE YEAR 2018**

Thank you to all our
customers who voted for us!

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Lloyd's Loading List
Maritime Intelligence | Informa